



Consumer Guide

Canadian immigration consultant se pochhe jaa sakne wale sawaal



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College of Immigration and Citizenship Consultants

www.college-ic.ca

Head Office

1002-5500 North Service Road

Burlington, ON L7L 6W6, Canada

Kya aap ek Canadian immigration consultant ko hire karna chahte hain?

Aapne better future ki or ek kadam uthane ka decision liya hai.

Aap immigration advice ke liye kisi consultant ke pass jaane ka plan bana rahe hain.



Aapko kya jaanne ki jarurat hai

Koi bhi immigration consultant jo Canadian immigration or citizenship services provide karta hai, chaahe wo domestically ho yaa internatinally, vo **College of Immigration and Citizenship Consultants (College) se licensed** hona chahiye.

College ko Government of Canada dwara immigration consultants aur International Student Advisors ke practice ko regulate karne ki authority hai. College of Immigration and Citizenship Consultants Act (Canada) mein iske role, authority aur powers established hain.

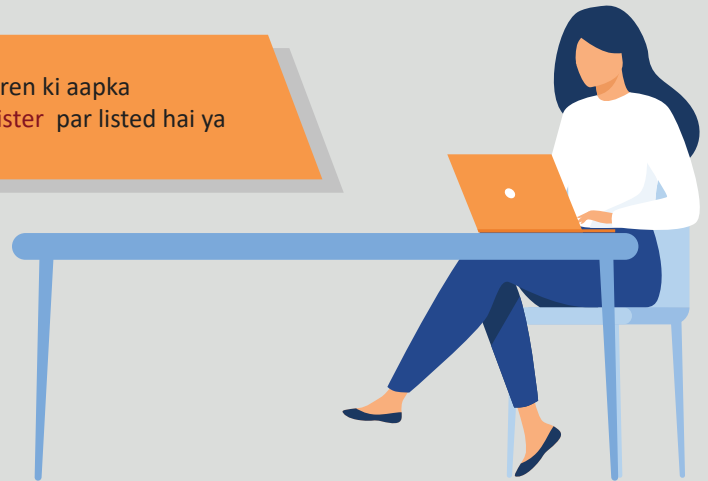
Immigration consultants aise professionals hote hain jo College dwara **public interest** mein set kiye gaye professional aur ethical standards ko poora karte hain .

Ye guide aapko some questions ki list provide karti hain jinhe aap apne immigration consultant ki services lene se pehle poochh sakte hain. Questions only guide ke roop me intended hain.



Public Register

kisi bhi contract par sign karne se pehle ye verify karen ki aapka immigration consultant college ke online **public register** par listed hai ya nahin.



Insignias

College dwara licensed immigration consultants ek trade-marked insignia ka use karte hain jo guarantee ke roop me kaam karte hain ki wo practise karne ke liye authorized hai. Ye insignias aapke immigration consultant ke practice letterhead, business cards, e-mail signature block, website, social media, aur presentations, publications or advertising me dikhai de sakte hain.

Jahan ek good standing me ek immigration consultant (RCIC) kisi website par RCIC insignia ka use karte hain to us RCIC insignia ke sath hi us practice karne wale immigration consultant ka naam bhi situated hona chhaiye. Sath hi immigration consultant ka name hamaare public register ke name ke sath match hona chahiye aur website mei “Verify Status with the College of Immigration and Citizenship Consultants” ye words hone chahiye.

Aapke immigration consultant ka insignia yahan ke displayed insignia me se ek jaisa dikhna chahiye:



Aap kya kaam krenge?

Aapka immigration consultant aapko ek service agreement or contract dega jiski list me shaamil hoga:

- Aap kis services ke liye pay karenge
- Aap kitna pay karenge, kya aapko advance pay karne ki need hogi
- kya aapko deposit pay karne ki jarurat hai and kya fee ka koi part refundable hoga.
- Provide ki gayi koi bhi services or professionals jinhe hire karne ki need hai ke costs (example ke liye lawyers or translators)

Agar service agreement mein kuch bhi unclear hai to written me explanation maange. Aapko saari services ko understand karna chahiye jiske liye aap pay kar rahe hain. Aapke service agreement par sign karne ke baad aapko koi bhi hidden fees or extra charges pay karne ki need nahi hai.



Aap kitne experienced hain?

Agar aap poochhte hain to, apke immigration consultant ko ye batana chahiye:

- Unhe kabse license diya gya hai
- Unke pass or kya immigration-related experience ho sakte hain
- Ve kin areas me specialized hain
- Unhone kis type ke clients ki madad ki hai

Agar unke pass apke jaise cases ka experience hai to ve apko ye bhi bata sakte hain:

- Process me kitna time lag sakta hai
- Application process me apke saamne aane waale issues
- Process se aap kin outcomes ki expectation kar sakte hain



Agar past me mujhe refuse kiya gya hai to kya aap ab bhi meri help kar sakte hain?

Yeh ensure karne ke liye ki apko best possible service mile, apne immigration consultant ko bataye ki kya apki kabhi koi immigration application refuse kii gayi hai and unhe us refusal ke reason or reasons bataye.

Immigration consultant aapko apna application submit karne ke liye new strategies provide kar sakta hai. Unhe ye bhi explain karna aana chahiye ki apke refusal ki history apke success ko kaise change kar sakti hai.





Kya aap mujhe job find karne me bhi help kar sakte hain?

Canada me immigrating aur job find karna aksar connected hote hain, aapko har ek process ke liye different representatives ki need ho sakti hai.

Example ke liye aapko Canadian immigration consultant aur licensed recruiter dono ki need ho sakti hai.

Promises se beware rahen jaise ki “For a single fee, hum apke liye job find karenge aur apke immigration papers ko prapt krenge.” Aapke liye job find krne ke liye apse koi fee nahi leni chahiye na hi employer, recruiter, aur immigration consultant.

NOTE: Aapke future employer ko [Labour Market Impact Assessment \(LMIA\)](#) application submit karne ki need ho sakti hai. Agar aisa hai to, aapka immigration consultant aapke work permit application ke sath approved LMIA submit karega (eligibility ke base par, some foreign nationals LMIA yaa work permit se exempt se ho sakte hai).

Meri application mein kaun help karega?

Aapke immigration consultant ke alawa many other people aapki file par kaam kar sakte hain.

Aapko apne primary contact aur file par work karne walo ke name pata hone chahiye, including staff members, agents, aur other immigration consultants yaa lawyers.

Everyone's roles aur responsibilities ke description ke liye apne primary contact se poochhen.



Aap apni fees kaise set karte hain?

Ek immigration consultant apni fees ko aise base kar sakta hai:

- Unke experience ke years par
- Ve aapki file par kaam karne me jitna hours spend karenge ke base par
- Aapki situation ki complexity par
- Other professionals ke number jinhe aapke case me kaam karne ki need hogi par.

Immigration consultants apni fees set karne ke liye free hain. College ye regulate nahi karta hai ki ve apne services ke liye kitna charge karte hain. Halanki, un immigration consultants ko specific services ke liye fair aur reasonable fees set karna chahiye jinke liye aap unhe hire karte hain.

International Student Advisors students se direct fees nahi lete hain. Ve specific Designated Learning Institutions (DLIs) ke paid employees hain.



Kya main apko hour ke hisaab se pay kar sakta hoon?

Aapka immigration consultant per-hour rate ke hisaab se offer kar sakta hai yaa nahi bhi kar sakta hai. Agar ve aisa karte hain to, unhe aapke service agreement me rate per hour ko outline krna hoga. Unhe apke case me including preparation, submission, monitoring and ongoing communication me work karne ke liye expected number of hours ka estimate bhi dena hoga.







Kya mujhe all applications ke liye advance pay karna hoga?

Aapka immigration consultant aapko ek list dega:

- Each application jo apko banani hogi
- Each application ka cost
- Each stage me karne wala payment.

Aapko kisi aisi application ke liye advance pay karne ki requirement nahi honi chahiye jo kisi another application ke success par depend karti ho.

Agar aap apne immigration consultant ko ek monthly payment plan par pay karte hain to ye sure karen ki aap payment karte time only service fees pay kar rahen hain.



Agar main apna contract cancel kar doon to kya aap mera money refund kar doge?

Aap money refund kar sakte hai yaa nahi iski details service agreement me hongii jis par aap apne immigration consultant ke sath sign karte ho.

In general:

- Agar aapka application submit kar diya gaya hai aur aap kisi decision ka wait kar rahe ho to aapke liye refund ke liye expectation rakhna reasonable nahi ho sakta hai.
- Agar apka application submit nahi kiya gya hai to us kaam ke liye partial refund maangna reasonable ho sakta hai jo abhi tak aapke immigration consultant ne nahi kiya hai.

Agar aap kisi immigration consultant ke sath kaam karna band kar dete hain to unhe aapke original documents return karne honge. Unhe aapko apne application ko continue rakhne ke liye needful all information bhi deni hogi.

Agar aap ek new immigration consultant ko hire karte hain, to ek another [IMM 5476 Use of a Representative Form](#) par sign karen. Fir apne new representative se aapke documents aur aapke immigration application ki details access krne ke liye request karen.

Kya aap un employers yaa schools se commission receive karte hain jinke liye aap kaam karte hain?

Immigration consultants and International Student Advisors ko ek [Code of Professional ko abide karna chahiye](#) jiske liye required hai ki vo apko bataye:

- Agar ve aapke immigration application par kaam karne ke liye kisi or se money yaa benefits receive kar rahe hain
- Agar unka business interests conflict karta hai aapke interests ke sath

Doosre words me agar ve apko job yaa educational program me rakhne ke badle me kisi employer yaa school se commission receive karte hain to unhe aapko job par rakhne se pehle batana hoga.



Canadian immigration consultant ke sath kaam karne ke tips

- Hamare [public register](#) par apne immigration consultant's ke status ko verify karen. Ensure karen ki ve "active" Regulated Canadian Immigration Consultant (RCIC) aur Regulated International Student Immigration Advisor (RISIA) ke roop me listed hain. Agar aapke immigration consultant ka status "Revoked" aur "Suspended", hai to ve currently practise karne ke liye authorized nahi hain.
- Hamare [Disciplinary Proceedings and Tribunal](#) section me disciplinary notices ko check karen.
- References ke liye apne immigration consultant se poochhen.
- Immigration consultant ke baare me reviews read karen.
- Other people ke sath immigration consultant's fees ko compare karen.
- Direct immigration consultant se contact karen jo aapke application ko handle karega. Always our [public register](#) contact information ka use karen.
- Agar Job yaa study program ke baare me aapke koi questions hain to prospective employer yaa school se contact karen.



